

Office of the Electricity Ombudsman

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057

(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2014/610

Appeal against the Order dated 25.04.2013 passed by CGRF–BRPL in CG.No.798/2012.

In the matter of:

Shri S. P. S. Chauhan - **Appellant**

Versus

BSES Rajdhani Power Ltd. - **Respondent**

Present:-

Appellant: Shri S. P. S. Chauhan was present in person.

Respondent: Shri A. R. Ansari, DGM (B) attended on behalf of the BRPL.

Date of Hearing : 29.04.2014

Date of Order : 18.07.2014

ORDER NO. OMBUDSMAN/2014/610

This is an appeal filed by Shri S. P. S. Chauhan, C-124, Ground Floor, East of Kailash, New Delhi – 110065, against the order of the Consumer Grievance Redressal Forum – BSES Rajdhani Power Ltd. (CGRF-BRPL) dated 25.04.2013, ordering the installation of a check meter in parallel with the existing meter to redress his grievance related to the alleged fast running of his meter.


Dissatisfied with the outcome, he filed an appeal on 07.02.2014 that after six months the readings from the two meters were found only

(18)

marginally different but his grievance has not been redressed. He had gone back to the CGRF also at this stage but was advised to approach the Ombudsman.

The case was heard on 29.04.2014 and it was noted that the readings of the check meter and the original meter were within permissible accuracy limits. There was also some testing done in 2012 where also the meter was found accurate. Under the circumstances the consumer is liable to pay the bills raised. The BRPL (DISCOM), however, was asked to check the internal wiring of the house, as well as other wiring, and send a report. The DISCOM reported on 09.06.2014 that the premises of the consumer were inspected and the entire wiring was checked. The entire wiring was underground. When the main Miniature Circuit Breaker (MCB) was opened, blinking on the meter stopped which confirmed that there was no problem with the wiring in terms of illegal tapping etc..

Given the above facts, the appeal is dismissed and the order of the CGRF is upheld.


(PRADEEP SINGH)
Ombudsman


July, 2014